

Sheltered Housing Task Group 18 February 2011 Item 4

Sheltered Housing / Lifeline Task Group, Programme of Work

Title	Description	Planned start date	Due Date	Project Budget	Expected Outcome	Assigned to
Produce an Elderly Persons Housing Strategy	Identify future Housing needs for the elderly	01.02.11	31.03.12	Within existing resources	Improved community and quality of life for residents	EP HH

Review Sheltered Housing Service Charges	<p>Ensure sheltered housing officer support costs are compliant with Regulation 12(1) of the Housing Benefit Regulations 2006</p> <p>Ensure all other service charges relating to sheltered schemes are re-charged</p>	01.02.11	31.07.11	Within existing resources	Maximise Housing Revenue Account by achieving high collection rates for rents and service charges	RM EP HH
Consider the decommissioning of some sheltered accommodation	Review the usage of sheltered accommodation that do not form part of a traditional scheme	01.02.11	31.12.11	Within existing resources	Improved management of council housing stock	EP HH

Review the Lifeline service	Identify what/how supporting people cuts will effect the Lifeline service, which may need to explore ways of providing an even better service to UDC service users, including looking at possible partnership working/shared services	01.02.11	31.12.11	Within existing resources	Improved performance and higher customer satisfaction.	EP HH
Review Maintenance contract with North Herts Control Centre	Investigate other providers, to ensure UDC is getting the best possible service and value for money	01.02.11	31.03.12	Within existing resources	Improved service to residents and reduced costs	EP HH

Carry out a review of guest bedrooms and coin telephone boxes	Consult with tenants regarding the usage of coin telephone boxes Review current charges for guest bedrooms	01.04.11	31.03.12	Within existing resources	Potential saving to the council Potential increase in revenue to the council	EP HH
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